

**AMENDMENT TO RULES COMMITTEE PRINT**

**119–22**

**OFFERED BY MS. JACOBS OF CALIFORNIA**

At the end of subtitle A of title IV, add the following:

1 **SECTION 4114. AMENDMENT.**

2 (a) AMENDMENT.—Section 17(b) of the Food and  
3 Nutrition Act of 2008 (7 U.S.C. 2026(b)) is amended by  
4 adding at the end the following:

5 “(3) DEMONSTRATION PROJECTS TO IMPROVE  
6 HOUSEHOLD EXPERIENCE IN THE SUPPLEMENTAL  
7 NUTRITION ASSISTANCE PROGRAM.—

8 “(A) IN GENERAL.—Not later than 18  
9 months after the effective date of this para-  
10 graph, the Secretary shall select a minimum of  
11 3 State agencies to implement new customer ex-  
12 perience demonstration projects.

13 “(B) PERMISSIBLE PROJECTS.—Such  
14 projects may propose to adjust application, re-  
15 porting, and staffing requirements under such  
16 program intended to improve the experience of  
17 households in applying for, or maintaining re-

1            ceipt of, supplemental nutrition assistance pro-  
2            gram benefits.

3            “(C) SELECTION CRITERIA.—The Sec-  
4            retary shall prioritize selection of new projects  
5            that—

6                       “(i) consult current or recent supple-  
7                       mental nutrition assistance program ben-  
8                       efit recipients to inform the demonstration  
9                       project design and provide compensation  
10                     for their participation;

11                     “(ii) address household experience  
12                     challenges identified by program benefit re-  
13                     cipients;

14                     “(iii) consider impacts of proposed  
15                     projects on populations experiencing bar-  
16                     riers to supplemental nutrition assistance  
17                     program benefit participation; and

18                     “(iv) assess program integrity impacts  
19                     of the demonstration project and offer  
20                     mitigation plans for continuing to  
21                     strengthen payment accuracy.

22                     “(D) INDEPENDENT EVALUATION.—Of the  
23                     amount made available to carry out this para-  
24                     graph, the Secretary shall use \$1,000,000 to  
25                     conduct an independent evaluation of projects

1           selected under this paragraph that measures  
2           the impact of the demonstration projects on  
3           customer experience.

4           “(E) REPORTS TO CONGRESS.—The  
5           evaluation in subsection (d) shall include—

6                   “(i) an interim report not later than  
7                   2 years after the selection of initial State  
8                   participants, which shall include a sum-  
9                   mary of project descriptions, metrics for  
10                  assessing customer experience, and prelimi-  
11                  nary outcomes; and

12                  “(ii) not later than 5 years after the  
13                  selection of initial States, a final report to  
14                  Congress that includes—

15                          “(I) quantitative measures of  
16                          customer experience that may include  
17                          enrollment, wait times, number of  
18                          procedural denials, and household  
19                          churn;

20                          “(II) qualitative measures of cus-  
21                          tomer experience, including direct  
22                          feedback from customers impacted by  
23                          the demonstration project; and

24                          “(III) information related to pro-  
25                          gram integrity.”.

1 (b) EFFECTIVE DATE.—This section and the amend-  
2 ment made by this section shall take effect on October  
3 1, 2026.

