

**AMENDMENT TO H.R. 2547, AS REPORTED
OFFERED BY MR. PAPPAS OF NEW HAMPSHIRE**

Redesignate title IX as title X.

Redesignate section 901 as section 1001.

After title VIII insert the following:

1 **TITLE IX—VA BENEFICIARY**
2 **DEBT COLLECTION IMPROVE-**
3 **MENT**

4 **SEC. 901. PROHIBITION OF DEBT ARISING FROM OVERPAY-**
5 **MENT DUE TO DELAY IN PROCESSING BY THE**
6 **DEPARTMENT OF VETERANS AFFAIRS.**

7 (a) BAR TO RECOVERY.—

8 (1) IN GENERAL.—Chapter 53 of title 38,
9 United States Code, is amended by inserting after
10 section 5302A the following new section:

11 **“§ 5302B. Prohibition of debt arising from overpay-**
12 **ment due to delay in processing**

13 **“(a) LIMITATION.—(1) Except as provided in para-**
14 **graph (2), no individual may incur a debt to the United**
15 **States that—**

1 “(A) arises from the participation of the indi-
2 vidual in a program or benefit administered by the
3 Under Secretary for Benefits; and

4 “(B) is attributable to the failure of an em-
5 ployee or official of the Department to process infor-
6 mation provided by or on behalf of that individual
7 within applicable timeliness standards established by
8 the Secretary.

9 “(2) Nothing in this section shall be construed to af-
10 fect the penal and forfeiture provisions for fiduciaries set
11 forth in chapter 61 of this title.

12 “(b) NOTICE.—(1) If the Secretary determines that
13 the Secretary has made an overpayment to an individual,
14 the Secretary shall provide notice to the individual of the
15 overpayment.

16 “(2) Notice under paragraph (1) shall include a de-
17 tailed explanation of the right of the individual—

18 “(A) to dispute the overpayment, including a
19 detailed explanation of the process by which to dis-
20 pute the overpayment; or

21 “(B) to request a waiver of indebtedness.

22 “(c) DELAY ON COLLECTION.—(1) Subject to para-
23 graph (2), the Secretary may not take any action under
24 section 3711 of title 31 regarding an overpayment de-
25 scribed in a notice under subsection (b) of this section

1 until the date that is 90 days after the date the Secretary
2 issues such notice.

3 “(2) The Secretary may take action under section
4 3711 of title 31 regarding an overpayment described in
5 a notice under subsection (b) of this section before the
6 date that is 90 days after the date the Secretary issues
7 such notice if the Secretary determines that delaying such
8 action is—

9 “(A) likely to make repayment of such overpay-
10 ment more difficult for an individual;

11 “(B) likely to cause an unpaid debt to be re-
12 ferred to the Treasury Offset Program; or

13 “(C) not in the best interest of the individual.”.

14 (2) CLERICAL AMENDMENT.—The table of sec-
15 tions at the beginning of such chapter is amended
16 by inserting after the item relating to section 5302A
17 the following new item:

“5302B. Prohibition of debt arising from overpayment due to delay in pro-
cessing.”.

18 (3) DEADLINE.—The Secretary of Veterans Af-
19 fairs shall prescribe regulations to establish stand-
20 ards under section 5302B(a)(2) of such title, as
21 added by subsection (a), not later than 180 days
22 after the date of the enactment of this Act.

23 (b) PLAN FOR IMPROVED NOTIFICATION AND COM-
24 MUNICATION OF DEBTS.—

1 (1) IN GENERAL.—Not later than 180 days
2 after the date of the enactment of this Act, and one
3 year thereafter, the Secretary of Veterans Affairs
4 shall submit to Congress a report on the improve-
5 ment of the notification of and communication with
6 individuals who receive overpayments made by the
7 Secretary.

8 (2) CONTENTS.—Each report under paragraph
9 (1) shall include each of the following:

10 (A) The plan of the Secretary to carry out
11 each of the following:

12 (i) The development and implementa-
13 tion of a mechanism by which individuals
14 enrolled in the patient enrollment system
15 under section 1705 of title 38, United
16 States Code, may view their monthly pa-
17 tient medical statements electronically.

18 (ii) The development and implementa-
19 tion of a mechanism by which individuals
20 eligible for benefits under the laws admin-
21 istered by the Secretary may receive elec-
22 tronic correspondence relating to debt and
23 overpayment information.

24 (iii) The development and implemen-
25 tation, by not later than October 1, 2022,

1 of a mechanism by which individuals eligi-
2 ble for benefits under the laws adminis-
3 tered by the Secretary may access informa-
4 tion related to Department of Veterans Af-
5 fairs debt electronically.

6 (iv) The improvement and clarification
7 of Department communications relating to
8 overpayments and debt collection, including
9 letters and electronic correspondence and
10 including information relating to the most
11 common reasons individuals eligible for
12 benefits under the laws administered by
13 the Secretary incur debts to the United
14 States and the process for requesting a
15 waiver of such debt. The Secretary shall
16 develop such improvements and clarifica-
17 tions in consultation with veterans service
18 organizations, labor organizations that rep-
19 resent employees of the Department, and
20 other relevant nongovernmental organiza-
21 tions.

22 (B) A description of the current efforts
23 and plans for improving the accuracy of pay-
24 ments to individuals entitled to benefits under

1 the laws administered by the Secretary, includ-
2 ing specific data matching agreements.

3 (C) A description of steps to be taken to
4 improve the identification of underpayments to
5 such individuals and to improve Department
6 procedures and policies to ensure that such in-
7 dividuals who are underpaid receive adequate
8 compensation payments.

9 (D) A list of actions completed, implemen-
10 tation steps, and timetables for each require-
11 ment described in subparagraphs (A) through
12 (C).

13 (E) A description of any new legislative
14 authority required to complete any such re-
15 quirement.

16 **SEC. 902. PROHIBITION ON DEPARTMENT OF VETERANS**
17 **AFFAIRS INTEREST AND ADMINISTRATIVE**
18 **COST CHARGES FOR DEBTS RELATING TO**
19 **CERTAIN BENEFITS PROGRAMS.**

20 (a) IN GENERAL.—Section 5315(a)(1) of title 38,
21 United States Code, is amended—

22 (1) by striking “other than a loan” and all that
23 follows through the semicolon and inserting “other
24 than—”; and

1 (2) by adding at the end the following new sub-
2 paragraphs:

3 “(A) a loan, loan-guaranty, or loan-insur-
4 ance program;

5 “(B) a disability compensation program;

6 “(C) a pension program; or

7 “(D) an educational assistance program.”.

8 (b) **EFFECTIVE DATE.**—The amendments made by
9 subsection (a) shall apply with respect to an indebtedness
10 that occurs on or after the date of the enactment of this
11 Act.

12 **SEC. 903. EXTENSION OF WINDOW TO REQUEST RELIEF**
13 **FROM RECOVERY OF DEBT ARISING UNDER**
14 **LAWS ADMINISTERED BY THE SECRETARY OF**
15 **VETERANS AFFAIRS.**

16 Section 5302(a) of title 38, United States Code, is
17 amended by striking “180 days” and inserting “one year”.

18 **SEC. 904. REFORMS RELATING TO RECOVERY BY DEPART-**
19 **MENT OF VETERANS AFFAIRS OF AMOUNTS**
20 **OWED BY INDIVIDUALS TO THE UNITED**
21 **STATES.**

22 (a) **LIMITATION ON INDEBTEDNESS OFFSETS.**—Sub-
23 section (a) of section 5314 of title 38, United States Code,
24 is amended—

25 (1) by inserting “(1)” before “Subject to”; and

1 (2) by adding at the end the following new
2 paragraph:

3 “(2) The Secretary may not make a deduction under
4 paragraph (1) while the existence or amount of such in-
5 debtedness is disputed under section 5314A of this title.”.

6 (b) ADMINISTRATIVE PROCESS FOR DISPUTE OF EX-
7 ISTENCE OR AMOUNT OF INDEBTEDNESS.—

8 (1) ESTABLISHMENT.—Chapter 53 of title 38,
9 United States Code, is amended by inserting after
10 section 5314 the following new section:

11 **“§ 5314A. Dispute of indebtedness**

12 “(a) ESTABLISHMENT.—The Secretary shall pre-
13 scribe regulations that establish an administrative process
14 for the dispute of the existence or amount of an indebted-
15 ness described in section 5314(a)(1) of this title (without
16 regard to whether the Secretary has made a deduction
17 under such section regarding such indebtedness).

18 “(b) STANDARDS.—The process under subsection (a)
19 shall be efficient, effective, and equitable.

20 “(c) TIMELINESS.—The Secretary shall ensure that
21 each dispute under subsection (a) proceeds in accordance
22 with standards for timeliness prescribed by the Secretary
23 under this section.

24 “(d) LIMITATION.—The Secretary may not submit to
25 any debt collector (as defined in section 803 of the Fair

1 Debt Collection Practices Act (15 U.S.C. 1692a)) any dis-
2 pute pending under this section.

3 “(e) RULE OF CONSTRUCTION.—Nothing in this sec-
4 tion shall be construed to modify the procedures for seek-
5 ing review of a decision of the agency of original jurisdic-
6 tion described in section 5104C(a)(1) of this title.”.

7 (2) EXISTING ADMINISTRATIVE PROCESS.—The
8 Secretary of Veterans Affairs shall carry out section
9 5314A of such title, as added by paragraph (1), by
10 improving the administrative process of the Depart-
11 ment of Veterans Affairs for the dispute of the exist-
12 ing or amount of an indebtedness that was in effect
13 on the day before the date of the enactment of this
14 Act.

15 (3) IMPROVEMENTS TO DEPARTMENT WEBSITE
16 AND NOTICES.—In carrying out paragraph (2), the
17 Secretary shall—

18 (A) improve the website of the Depart-
19 ment; and

20 (B) ensure that such website and written
21 notices sent to a person about indebtedness de-
22 scribed in section 5314(a) of title 38, United
23 States Code, contain all information a person
24 needs to dispute such an indebtedness, includ-
25 ing a description of—

1 (i) the specific actions the person will
2 need to take in order to dispute the indebt-
3 edness;

4 (ii) the documentation that will be re-
5 quired for the dispute; and

6 (iii) how the documentation is to be
7 submitted.

8 (4) CLERICAL AMENDMENT.—The table of sec-
9 tions at the beginning of such chapter is amended
10 by inserting after the item relating to section 5314
11 the following new item:

“5314A. Dispute of indebtedness.”.

12 (c) LIMITATION ON AUTHORITY TO RECOVER
13 DEBTS.—Section 5302(a) of title 38, United States Code,
14 is amended—

15 (1) by inserting “(1)” before “There”; and

16 (2) by adding at the end the following new
17 paragraph:

18 “(2) The Secretary may not seek to recover an in-
19 debtedness described in paragraph (1) if the Secretary de-
20 termines that the cost to the Department to recover such
21 indebtedness, as determined when the debt is established,
22 would exceed the amount of the indebtedness.”.

