

AMENDMENT TO
RULES COMMITTEE PRINT 119-33
OFFERED BY MR. MOORE OF UTAH

At the end of subtitle F of title X, add the following
new section:

1 **SEC. 10__ . DESIGNATION OF LEAD AGENCY SERVICE DE-**
2 **LIVERY OFFICIAL FOR THE DEPARTMENT OF**
3 **DEFENSE.**

4 (a) DESIGNATION OF LEAD AGENCY SERVICE DELIV-
5 ERY OFFICIAL.—The Secretary of Defense shall designate
6 a senior official of the Department of Defense to serve
7 as the Lead Agency Service Delivery Official for the De-
8 partment, in accordance with section 323(b) of title 5,
9 United States Code.

10 (b) DESIGNATION OF MILITARY DEPARTMENT OFFI-
11 CIALS.—The Secretary of Defense shall require each Sec-
12 retary of a military department to designate a senior offi-
13 cial responsible for coordinating service delivery improve-
14 ment activities within such military department.

15 (c) REPORT.—Not later than 180 days after the date
16 of the enactment of this Act, the Secretary of Defense
17 shall submit to the congressional defense committees a re-
18 port on the implementation of service delivery improve-

1 ment activities by the Department. Such report shall in-
2 clude—

3 (1) an identification of each official designated
4 pursuant to subsection (b) or (c), including a de-
5 scription of the respective authorities, responsibil-
6 ities, and reporting relationships of such officials;

7 (2) an assessment of the programs, benefits,
8 services, and functions of the Department that may
9 be appropriate for designation as a high impact serv-
10 ice provider, as such term is defined in section 321
11 of title 5, United States Code, including any such
12 services that directly affect members of the Armed
13 Forces and their families;

14 (3) a description of efforts to collect and incor-
15 porate feedback from recipients of benefits and serv-
16 ices of the Department;

17 (4) a description of performance measures used
18 to assess the accessibility, efficiency, timeliness, and
19 quality of the delivery of such benefits and services;

20 (5) a description of standards established for
21 the collection, management, and reporting of such
22 delivery performance information across the Depart-
23 ment; and

1 (6) any recommendations for additional au-
2 thorities or resources needed to improve the delivery
3 of benefits and services across the Department.

