

AMENDMENT TO RULES COMMITTEE PRINT 116-

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OFFERED BY MS. KUSTER OF NEW HAMPSHIRE

Add at the end of subtitle B of title IX the following new section:

1 **SEC. 9_. COMPTROLLER GENERAL REPORT ON**
2 **VULNERABILITIES OF THE DEPARTMENT OF**
3 **DEFENSE RESULTING FROM OFFSHORE**
4 **TECHNICAL SUPPORT CALL CENTERS.**

5 (a) REPORT REQUIRED.—Not later than 180 days
6 after the date of the enactment of this Act, the Comp-
7 troller General of the United States shall submit to the
8 Committees on Armed Services of the Senate and the
9 House of Representatives a report on vulnerabilities in
10 connection with the provision of services by offshore tech-
11 nical support call centers to the Department of Defense.

12 (b) ELEMENTS.—The report required by subsection
13 (a) shall include the following:

14 (1) A description and assessment of the location
15 of all offshore technical support call centers.

16 (2) A description and assessment of the types
17 of information shared by the Department with for-

1 eign nationals at offshore technical support call cen-
2 ters.

3 (3) An assessment of the extent to which access
4 to such information by foreign nationals creates
5 vulnerabilities to the information technology network
6 of the Department.

7 (c) OFFSHORE TECHNICAL SUPPORT CALL CENTER
8 DEFINED.—In this section, the term “offshore technical
9 support call center” means a call center that—

10 (1) is physically located outside the United
11 States;

12 (2) employs individuals who are foreign nation-
13 als; and

14 (3) may be contacted by personnel of the De-
15 partment to provide technical support relating to
16 technology used by the Department.

