

AMENDMENT TO H.R. 4
OFFERED BY MR. DESAULNIER OF CALIFORNIA

Page 267, after line 10, insert the following:

1 SEC. 543. CUSTOMER SATISFACTION SURVEY.

2 (a) IN GENERAL.—The Secretary of Transportation
3 shall develop a survey on customer satisfaction with the
4 air passenger experience.

5 (b) CONSULTATION; PARTICIPATION BY ADVISORY
6 COMMITTEE.—The Secretary shall develop the survey—

7 (1) in consultation with commercial air carriers,
8 airports, ground transportation entities, and the Ad-
9 ministrator of the Transportation Security Adminis-
10 tration; and

11 (2) with the participation of the Advisory Com-
12 mittee for Aviation Consumer Protection established
13 pursuant to section 411 of the FAA Modernization
14 and Reform Act of 2012 (49 U.S.C. 42301 prec.
15 note).

16 (c) ADMINISTRATION.—The Secretary shall admin-
17 ister the survey every 2 years.

1 (d) AVAILABILITY OF FINDINGS.—The Secretary
2 shall make the results of the survey, and the Secretary's
3 findings based on the results, available to the public.

