AMENDMENT TO H.R. 2997
OFFERED BY MR. DESAULNIER OF CALIFORNIA

Page 306, after line 10, insert the following:

SEC. ___. CUSTOMER SATISFACTION SURVEY.

(a) In General.—The Secretary of Transportation shall develop a survey on customer satisfaction with the air passenger experience.

(b) Consultation; Participation by Advisory Committee.—The Secretary shall develop the survey—

(1) in consultation with commercial air carriers, airports, ground transportation entities, and the Administrator of the Transportation Security Administration; and

(2) with the participation of the Advisory Committee for Aviation Consumer Protection established pursuant to section 411 of the FAA Modernization and Reform Act of 2012 (49 U.S.C. 42301 prec. note).

(c) Administration.—The Secretary shall administer the survey every 2 years.
(d) Availability of Findings.—The Secretary shall make the results of the survey, and the Secretary’s findings based on the results, available to the public.