

AMENDMENT TO H.R. 2997
OFFERED BY MR. DESAULNIER OF CALIFORNIA

Page 306, after line 10, insert the following:

1 **SEC. ____.** **CUSTOMER SATISFACTION SURVEY.**

2 (a) **IN GENERAL.**—The Secretary of Transportation
3 shall develop a survey on customer satisfaction with the
4 air passenger experience.

5 (b) **CONSULTATION; PARTICIPATION BY ADVISORY**
6 **COMMITTEE.**—The Secretary shall develop the survey—

7 (1) in consultation with commercial air carriers,
8 airports, ground transportation entities, and the Ad-
9 ministrator of the Transportation Security Adminis-
10 tration; and

11 (2) with the participation of the Advisory Com-
12 mittee for Aviation Consumer Protection established
13 pursuant to section 411 of the FAA Modernization
14 and Reform Act of 2012 (49 U.S.C. 42301 prec.
15 note).

16 (c) **ADMINISTRATION.**—The Secretary shall admin-
17 ister the survey every 2 years.

1 (d) AVAILABILITY OF FINDINGS.—The Secretary
2 shall make the results of the survey, and the Secretary's
3 findings based on the results, available to the public.

